

## HEAL THE NATION, FEED THE NATION

In the history of nations there are those few occasions when almost all of its citizens are united and feel a connection in the celebration of a joyous event or demonstrate an outpouring of grief.

Those who witnessed the birth of our democracy twenty-six years ago will tell you the collective joy felt by the nation as people stood in long queues to cast their first vote in a liberated South Africa. To a much lesser degree the nation celebrated the joy and achievement of our successful hosting of the 2010 FIFA World Cup in the full glare of the spotlight of the world.

Today, we are in the midst of the corona virus pandemic, the likes of which has never been seen in our lifetime. It's devastating effect has impacted on our families, communities, businesses and our way of life. We are bound together in this catastrophe. We share the anguish, uncertainty and distress felt by those who are sick, lost loved ones and face hardships with loss of income and livelihood.

We salute our fellow citizens who are all doing their bit in their own way in overcoming the situation. From the President of the Republic to the refuse collectors, law enforcement agencies, transport industry, finance etc. and the food industry for helping to feed the nation. Foremost are the courageous medical professionals and healthcare workers who are in the front line of the life and death struggle.

As a service provider to the essential food industry we are placing emphasis on health and safety. Our continuous service to the industry will give you peace of mind to knowing that your supplies of Halaal-certified products are not interrupted or compromised.

These are some of the measures we have put in place: -

1. Continue to follow Government directives.
2. Many of our employees have been set up to operate remotely from home and will continue providing service to yourself.
3. Reopening of our offices under the rules and guidelines of the Governments' Level 4 directive. This means the presence of a controlled number of key staff as supplementary to the overall off-site services. Increased cleaning, sanitizing and social distancing protocols have been put in place.
4. Our courageous field auditors are still carrying out inspections and audits. They are suitably equipped with the requisite protective gear.
5. **Our Consumer Helpline Service** is operational for your queries. They can be accessed at telephone numbers **081 512 2936** or **0861 786 111**, E-mail : [helpline@sanha.org.za](mailto:helpline@sanha.org.za) and via social media.

If you have any questions or suggestions about the steps we are taking to protect our customers and our team, please contact any of our offices or the Chief Operating Officer: -

Mr Naseem Kathrada - [nkathrada@sanha.org.za](mailto:nkathrada@sanha.org.za)  
071 872 024

**NEVER LOSE HOPE! LET'S SUPPLICATE TOGETHER AND BESEECH ALMIGHTY'S HELP AND MERCY IN THESE TRYING AND CHALLENGING TIMES!**